

# THE FAMILY VERIFICATION RULE

A one-page checklist for unusual calls, texts, money requests, codes, account warnings, and urgent family stories.

Use this whenever a request is unexpected, urgent, secret, emotional, or involves money, credentials, remote access, or sensitive information.

1	PAUSE	Do not pay, click, share, install, transfer, or make a high-risk decision yet.
2	END THE CONTACT	Hang up, close the message, or leave the incoming channel.
3	VERIFY SEPARATELY	Use a saved number, official app, card, statement, or official website you find independently.
4	ADD ANOTHER PERSON	Before acting, speak with a trusted second person who was not introduced by the requester.

## SAY THIS

"I do not make decisions during incoming calls or messages. I will verify this through a contact route I already trust."

## NEVER SHARE DURING AN UNEXPECTED CONTACT

Passwords, PINs, security or verification codes, full account numbers, Social Security numbers, seed phrases, recovery keys, or remote device access.

**Family discussion:** Which requests will always trigger this rule, and who is the backup person if the first family contact is unavailable?

**Safety boundary:** No checklist can prevent every scam or guarantee reimbursement, reversal, investigation, prosecution, or recovery. Use official provider and government channels for a specific incident.

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