



THE SCAM-PROOF FAMILY

FAMILY SAFETY WORKBOOK

Calm steps. Useful scripts. Printable family tools.

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PRIVATE BUYER PREVIEW

This preview demonstrates the product's plain-English approach, family verification method, scripts, and practical workbook design. It is not a complete scam-response system and does not guarantee prevention or recovery.

What the complete bundle contains

A 13-chapter guide, 48 coded worksheets, eight printable safety cards, family scripts, privacy warnings, account and communication preparation, incident-response planning, and a 30-minute family drill.

Guide sample: The Rule

When an unexpected call or message creates urgency and asks for money, sensitive information, account access, secrecy, or immediate action:

1. **Pause.**
2. **End the unexpected contact.**
3. **Verify through a separate channel you already trust.**
4. **Talk to a second trusted person before taking a high-risk action.**

The FTC advises people receiving family-emergency requests to resist pressure, hang up or call back, use a number already known to be correct, and speak with another trusted person—even when the caller demands secrecy.[3]

The rule is intentionally simple. A complicated system is harder to remember during a stressful moment.

Step 1: Pause

Do not send money.

Do not read out a one-time security code.

Do not provide a password, PIN, Social Security number, full account number, card number, or login information.

Do not install software or grant remote access.

Pausing is not rude. It is a normal safety step.

Step 2: End the unexpected contact

If the contact came to you unexpectedly, the person who contacted you controls the conversation. They control the story, the pace, and often the suggested method of verification.

End that control.

Hang up. Close the message. End the video call. Do not let the caller transfer you to another supposed department, lawyer, police officer, bank investigator, or technical expert.

You do not need to debate the caller or prove that the story is false.

Step 3: Verify separately

Use contact information you trusted before the incident:

- a family member's number already saved in your phone;
- an official banking app;
- the number printed on the back of a payment card;
- a statement you already possess;
- an official website you navigate to independently;

- an established family video-call account.

Do not use a callback number, link, website, or contact supplied by the unexpected caller or message.

The FTC recommends independently contacting an organization or person instead of using the information supplied by the contact or displayed in caller ID.[4]

Step 4: Add a second person

Before money or sensitive information moves, tell one other trusted person what happened.

Guide sample: Phone response scripts

For a bank:

“I do not discuss account security on incoming calls. I will call the bank through the number on my card.”

For government or police:

“I will contact the agency through its official public number.”

For technical support:

“I did not request support. I am ending this call.”

For a family emergency:

“I will call my relative through the number already saved in my phone.”

For a persistent caller:

“I will not act until I verify this separately.”

Repeat once. End the call.

Workbook sample: W06

Purpose: Provide a practical, fillable tool for the related guide action.

For: Household or family team

Guide: Chapter 3

PRIVACY CHECK: Do not record passwords, PINs, security or verification codes, complete account numbers, Social Security numbers, recovery keys, seed phrases, or the family's actual verification phrase.

Complete this together. Do not record the actual private phrase or answer.

Our Rule

When a contact is unexpected and includes urgency, secrecy, money, sensitive information, or account access, we will:

- Pause.
- End the unexpected contact.
- Verify through a separate channel already trusted.
- Speak with a second trusted person before taking a high-risk action.

Our Verification Setup

- Primary check-in person: _____
- Relationship/role: _____
- Ordinary contact method: _____
- Where the verified contact list is stored: _____
- Backup check-in person: _____
- Verification method established: Yes No
- Who knows the procedure: _____
- Setup date: _____
- Review date: _____

Agreement

- The rule applies to every generation.
- The parent remains part of the decision.
- Nobody will be criticized for pausing or asking for help.
- We will not store the actual verification phrase in this workbook.

Privacy warning: Do not enter passwords, PINs, one-time codes, Social Security numbers, full account numbers, or the private family verification phrase.

Workbook sample: W13

Purpose: Provide a practical, fillable tool for the related guide action.

For: Message recipient

Guide: Chapter 5

PRIVACY CHECK: Do not record passwords, PINs, security or verification codes, complete account numbers, Social Security numbers, recovery keys, seed phrases, or the family's actual verification phrase.

Message date: _____

Claimed sender: _____

The message was:

- unexpected
- urgent or emotional
- asking me to click
- asking me to log in
- asking for payment
- asking for personal information
- asking me to open an attachment
- using a QR code

Safe review

- I did not use the message to verify itself.
- I opened the official app or site separately.
- I contacted the sender through a known route.
- I asked another person when uncertain.
- I reported or deleted it when appropriate.

Result: _____

Printable card sample: C3

Intended user: Phone user

Guide: Chapters 3–4

Front-side copy:

I do not handle unexpected requests during an incoming call. I will hang up and contact the organization myself.

Back-side copy:

Use a number from a statement, card, official app, or known website. Do not call the number supplied by the unexpected caller.

Privacy warning: Do not record passwords, PINs, security or verification codes, complete account numbers, Social Security numbers, recovery keys, seed phrases, or the family's actual verification phrase. Cards should remain safe if seen by another person.

What is intentionally not included here

The preview omits the complete emergency-response sequence, full worksheet system, all scripts, complete endnotes, provider planning tools, detailed incident logs, and the full drill package.

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